

# foster + freeman training trainer profile

*Foster + Freeman has a team of fully trained and experienced personnel available to carry out installations and provide training on the company's range of products either at our offices in Evesham or at the customer site, whether in the UK or throughout the rest of the world. They also attend exhibitions and conferences, and provide equipment demonstrations.*

## Dan Freeman

### Senior Applications Specialist

Dan has a BSc (Honours) degree in Forensic Science. His initial work for the company was in Optics and PCB (Printed Circuit Board) Production. He moved on to become a Production Engineer where he compiled build assembly procedures for the document examination equipment and, liaising with Research and Development, built the prototype VSC6000. He then moved into Quality Assurance where he liaised between Sales and Production ensuring that the equipment sent to users met the required standard. As a result Dan is conversant with both the internal and practical working of Foster and Freeman equipment, a considerable advantage when advising users how to achieve the results they want.

Dan has carried out internal research projects to determine the parameters for different paper types when using the TFD, to assess the effect of the TFD on the degradation of fingerprints over time and to establish the best means of examining fingerprints treated with Polycyano UV powder, the results of which save users several hours of treatment per sample.

Dan's interest in photography gives him additional insights into the use of both the documents and fingerprints equipment and he is now responsible for photography used in the Foster and Freeman web site and brochures.



Foster + Freeman's training personnel are more than just knowledgeable users of the equipment. They are actively involved in products development from discussing ideas with users through the research stage and product testing. They are subsequently responsible for writing product manuals, applications notes and health and safety guidance to support each product. The result is that these training personnel have genuine, in-depth technical knowledge of the product ranges and their capabilities, so you can be confident that you are being trained by an expert. Afterwards you will be able to rely on their expertise for any further technical help and advice you may need.

It is often the case that those with knowledge cannot effectively disseminate that knowledge so Foster + Freeman like to ensure that their training personnel are fully capable of delivering the quality training you pay for. All Foster + Freeman product trainers attend a comprehensive, practical course covering the design, delivery and evaluation of training. This allows them to understand the training process, plan and confidently deliver well-structured and effective training using visual aids and other appropriate training materials, and employ approaches that encourage learning retention.

The combination of intimate product knowledge and an understanding of how to pass on that knowledge to you places them in the ideal position to deliver exceptional training.